

B³ Pet Waste Services LLC

COMMERCIAL PET WASTE REMOVAL & SANITATION SERVICE AGREEMENT

Clean Yards. Happy Dogs.

1. CUSTOMER & PROPERTY INFORMATION

Customer/Company Name:	_____
Property Name:	_____
Service Address:	_____
City/State/ZIP:	_____
Primary Contact:	_____
Phone:	_____
Email:	_____
Property Type:	☐ Commercial ☐ HOA ☐ Apartment/Multifamily ☐ Park/Recreation Area ☐ Other: _____

2. SELECTED SERVICE

The customer is contracting B³ Pet Waste Services LLC ("B³") to provide pet waste removal and/or pet waste station services at the property listed above.

Property Size:	☐ Small ☐ Medium ☐ Large
Traffic Level:	☐ Light ☐ Medium ☐ Heavy
Service Frequency:	☐ 2× Weekly ☐ Weekly ☐ Bi-Weekly ☐ Monthly ☐ Other: _____
Agreed Price:	\$_____ per visit
Estimated Monthly Service Cost:	\$_____

3. PET WASTE STATION SERVICES

Installation:	_____ stations × \$220 = \$_____
Station Maintenance:	_____ stations × \$11 = \$_____ per visit
Bag Refills:	_____ stations × \$6 = \$_____ per visit
Total Station Service:	_____ stations × \$17 = \$_____ per visit

Additional/custom station services may be quoted separately when necessary.

4. SERVICES INCLUDED

Unless otherwise stated in this agreement, B³'s pet waste removal service includes:

- Removal of accessible pet waste from designated service areas.
- Waste hauling and disposal.
- Cleanup of designated common areas.
- Routine inspection of the serviced area.
- Service of designated pet waste stations when included.
- Replacement of up to 3 pet waste stations when applicable and included in the selected service.
- Use of professional cleaning/sanitation products appropriate for the service being performed.

Important: B³'s standard pet waste removal service does not include landscaping, lawn mowing, lawn repair, pressure washing, animal control, veterinary services, or removal of hazardous materials unless specifically agreed to in writing.

5. CUSTOMER RESPONSIBILITIES

- Provide B³ reasonable access to the designated service areas.
- Identify areas that should and should not be serviced.
- Notify B³ of locked gates, access restrictions, construction, hazards, or other conditions that could prevent service.
- Keep aggressive or dangerous animals secured when necessary for the safety of B³ personnel.
- Notify B³ of any known hazards on the property.
- Provide accurate billing and contact information.
- Pay all agreed charges according to the payment terms below.

If B³ cannot safely access the property or service area, the visit may be rescheduled and/or subject to the applicable service policy.

6. SERVICE ACCESS

The customer authorizes B³ Pet Waste Services LLC and its employees/authorized personnel to enter the designated service areas for the purpose of performing the contracted services.

Access Instructions:	
Gate Code/Access Information (if applicable):	

7. PAYMENT TERMS

Payment Method:	☐ Card on File ☐ Credit/Debit Card ☐ ACH ☐ Cash ☐ Check ☐ Other: _____
Billing:	☐ After each completed visit ☐ Weekly ☐ Monthly ☐ Other: _____

Payment is due according to the billing arrangement selected by the customer.

Card on File Authorization: By signing this agreement, the customer authorizes B³ Pet Waste Services LLC to charge the payment method provided for services performed under this agreement and for additional charges that have been authorized under the terms of this agreement.

8. ADDITIONAL FEES

Emergency / Same-Day Service	+\$75
Weekend / Holiday Service	+20% of service total
Extended Service Area	+\$15 for locations requiring approximately 45 minutes–1 hour of travel time.

Additional work outside the agreed service scope will be communicated to the customer before being performed whenever reasonably possible.

9. SERVICE CONDITIONS

Pricing is based on the property conditions and service requirements represented by the customer at the time of booking. If actual conditions are substantially different from the information provided, B³ may recommend an adjustment to the service price.

Examples may include: significantly greater waste volume; additional service areas; additional acreage; excessive accumulation; obstructed or inaccessible areas; substantially increased cleaning requirements; additional pet waste stations; or special sanitation requirements.

Any recurring price change should be approved by the customer before becoming effective.

10. WEATHER & ACCESS

B³ may postpone or reschedule service when weather, unsafe conditions, flooding, severe storms, property conditions, or other circumstances make service unsafe or impractical. B³ will make reasonable efforts to communicate service changes and reschedule affected visits.

11. CANCELLATION & RESCHEDULING

The customer may request cancellation or rescheduling by contacting B³. For recurring services, cancellation of the agreement should be provided in advance when reasonably possible. Missed or inaccessible appointments caused by the customer or property conditions may be subject to the applicable service charge or rescheduling policy.

Your specific cancellation policy: _____

12. RECURRING SERVICE

Service Start Date:	_____
End Date (if applicable):	_____
Agreement Status:	☐ Customer cancels service ☐ B ³ cancels service ☐ End date listed above

Recurring services will continue according to the selected frequency unless canceled or modified in accordance with this agreement.

13. PROPERTY DAMAGE & EXISTING CONDITIONS

B³ will exercise reasonable care while performing services. The customer acknowledges that existing property conditions, damaged fencing, broken gates, landscaping issues, underground utilities, hidden objects, unstable structures, or other pre-existing conditions may affect B³'s ability to safely perform services. B³ should be notified of known property hazards before service begins.

14. SERVICE LIMITATIONS

B³'s standard service is intended for routine pet waste removal and designated sanitation services. Unless specifically contracted separately, B³ does not provide:

- Veterinary services
- Animal control
- Lawn care or landscaping
- Pest control
- Removal of dead animals
- Removal of needles/sharps
- Removal of unknown hazardous materials
- Chemical remediation
- Structural cleanup
- Major pressure washing
- Repair or replacement of customer property

Specialized sanitation or biohazard-related services should be covered by a separate service agreement when applicable.

15. CUSTOMER AUTHORIZATION

- The information provided in this agreement is accurate.
- They have authority to authorize services at the property.
- They understand the services being purchased.
- They understand the agreed pricing and payment terms.
- They authorize B³ Pet Waste Services LLC to perform the services described in this agreement.
- They agree to the terms and conditions contained in this agreement.

. CUSTOMER SIGNATURE

Customer/Authorized Representative:	_____
Printed Name:	_____
Title:	_____
Signature:	_____
Date:	_____

. B³ PET WASTE SERVICES LLC

Authorized Representative:	_____
Signature:	_____
Date:	_____

Business use note: This template is intended as a practical starting point for your commercial service agreement. Before using it as a binding contract, consider having a North Carolina attorney review the final language, particularly payment, liability, cancellation, and sanitation provisions.